

Please Login

Username

Customer Number If you have multiple customer numbers, enter any one of them here.

Password

[Forgot Your Password?](#)

COMMENTS

Goals

Functionality

- password notification appears at <7 to password expiration

ERROR MESSAGES

Warning! You may be locked out

For security reasons, we will lock your account after five incorrect logins. You have one more login attempt remaining. For assistance, please contact your system administrator.


Oops! The username, customer number, or password you entered are not found.

If you have forgotten your username and/or customer number, please contact your administrator. If you have forgotten your password, you can [retrieve your password](#) (Link to forgot your password page) online.

Back [Home] [Refresh] [Address] [Go]

FHLB logo **Account Management System**

Login

 **Oops! The username, customer number, or password you entered were not found.**
If you have forgotten your username and/or customer number, please contact your administrator. If you have forgotten your password, you can [retrieve your password](#) online.

Username

Customer Number If you have multiple customer numbers, enter any one of them here.

Password

[Forgot Your Password?](#)

COMMENTS

Account Management System

Login

Warning! You may be locked out .
For security reasons, we will lock your account after five incorrect logins. You have one more login attempt remaining.
For assistance, please contact your system administrator.

Username

Customer Number If you have multiple customer numbers, enter any one of them here.

Password

[Forgot Your Password?](#)

COMMENTS

Account Management System

Your Password Has Expired

For security reasons, we require system users to periodically change their passwords. Please select a new password below.

Enter Your Current Password

Select a New Password

Confirm Your New Password

Save Change

For security reasons, your password must:

- be at least 6 characters long
- contain both alphabetical and numerical values

Examples:
Good: robot123, n0rthemst4r
Bad: jenny, bank, demo

COMMENTS

Goals

enable submission of new password for those with expired password

ERROR MESSAGES

Oops! Your current password is incorrect.

The current password you entered does not match the one in our records. If you have forgotten your password, you can [retrieve your password](#) (Link to forgot your password page) online.

Security Risk! Your new password must be at least 6 characters long.

Please review the security rules below and enter a new password.

Mismatch! Your new password and confirmation do not match.

Please re-enter your new password into the confirmation box.

Security Risk! Your new password must contain both alphabetical and numerical values.

Please review the security rules below and enter a new password.

The screenshot shows a web browser window with the following elements:

- Browser Interface:** Includes a Back button, a search bar with the text "Address", and a Go button.
- Page Header:** Features the "FHLB logo" and the title "Account Management System".
- Main Content:**
 - Section Header:** "Your Password Has Expired"
 - Warning Box:** Contains a red warning icon and the text: "Oops! Your current password is incorrect. The current password you entered does not match the one in our records. If you have forgotten your password, you can [retrieve your password online](#)."
 - Text:** "For security reasons, we require system users to periodically change their passwords. Please select a new password below."
 - Form Fields:** Three input fields labeled "Enter Your Current Password", "Select a New Password", and "Confirm Your New Password".
 - Save Button:** A button labeled "Save Change".
 - Security Guidelines Box:** Contains a warning icon and the text: "For security reasons, your password must:
 - be at least 6 characters long
 - contain both alphabetical and numerical valuesExamples:
Good: robot123, n0rthemst4r
Bad: jenny, bank, demo"

COMMENTS

Account Management System

Your Password Has Expired

Mismatch! Your new password and confirmation do not match.
Please re-enter your new password into the confirmation box.

For security reasons, we require system users to periodically change their passwords. Please select a new password below.

Enter Your Current Password

Select a New Password

Confirm Your New Password

Save Change

For security reasons, your password must:
- be at least 6 characters long
- contain both alphabetical and numerical values

Examples:
Good: robot123, n0rthernst4r
Bad: jenny, bank, demo

COMMENTS

The screenshot shows a web browser window with the following elements:

- Browser Interface:** Includes a Back button, a search/address bar, and navigation icons.
- Page Header:** Features the FHLB logo and the title "Account Management System".
- Main Content:**
 - Section Header:** "Your Password Has Expired"
 - Warning Box:** A red triangle icon with an exclamation mark is followed by the text: "Security Risk! Your new password must be at least 6 characters long. Please review the security rules below and enter a new password."
 - Text:** "For security reasons, we require system users to periodically change their passwords. Please select a new password below."
 - Form Fields:** Three input fields labeled "Enter Your Current Password", "Select a New Password", and "Confirm Your New Password".
 - Buttons:** A "Save Change" button is located at the bottom left of the form area.
 - Security Rules Box:** A grey box on the right contains the following text:
 - For security reasons, your password must:
 - be at least 6 characters long
 - contain both alphabetical and numerical values
 - Examples:
 - Good: robot123, n0rthemst4r
 - Bad: jenny, bank, demo

COMMENTS

The screenshot shows a web browser window with the following elements:

- Browser Address Bar:** Contains "Back", "Forward", "Home", "Address" field, and "Go" button.
- Page Header:** "FHLB logo" and "Account Management System".
- Main Content:**
 - Section Header:** "Your Password Has Expired".
 - Warning Box:** A red triangle icon with an exclamation mark. Text: "Security Risk! Your new password must contain both alphabetical and numerical values. Please review the security rules below and enter a new password."
 - Text:** "For security reasons, we require system users to periodically change their passwords. Please select a new password below."
 - Form Fields:**
 - "Enter Your Current Password" with an empty text input field.
 - "Select a New Password" with an empty text input field.
 - "Confirm Your New Password" with an empty text input field.
 - Buttons:** A "Save Change" button.
 - Security Rules Box:** A grey box with a red arrow icon. Text: "For security reasons, your password must:
 - be at least 6 characters long
 - contain both alphabetical and numerical valuesExamples:
Good: robot123, n0rthemst4r
Bad: jenny, bank, demo"

COMMENTS

FHLB UAM Schematics (version 6)

1.2 Forgot Your Password?



Account Management System

Forgot Your Password?

Please enter your e-mail address below. We will send you an e-mail containing a link that will allow you to reset your password.

E-mail Address

COMMENTS

Goals

enable retrieval of password

ERROR MESSAGES

Not Found! Your e-mail address does not exist in our system.
Please try again or contact your system administrator for assistance.

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004

FHLB UAM Schematics (version 6)

1.2 Forgot Your Password? - e-mail not found

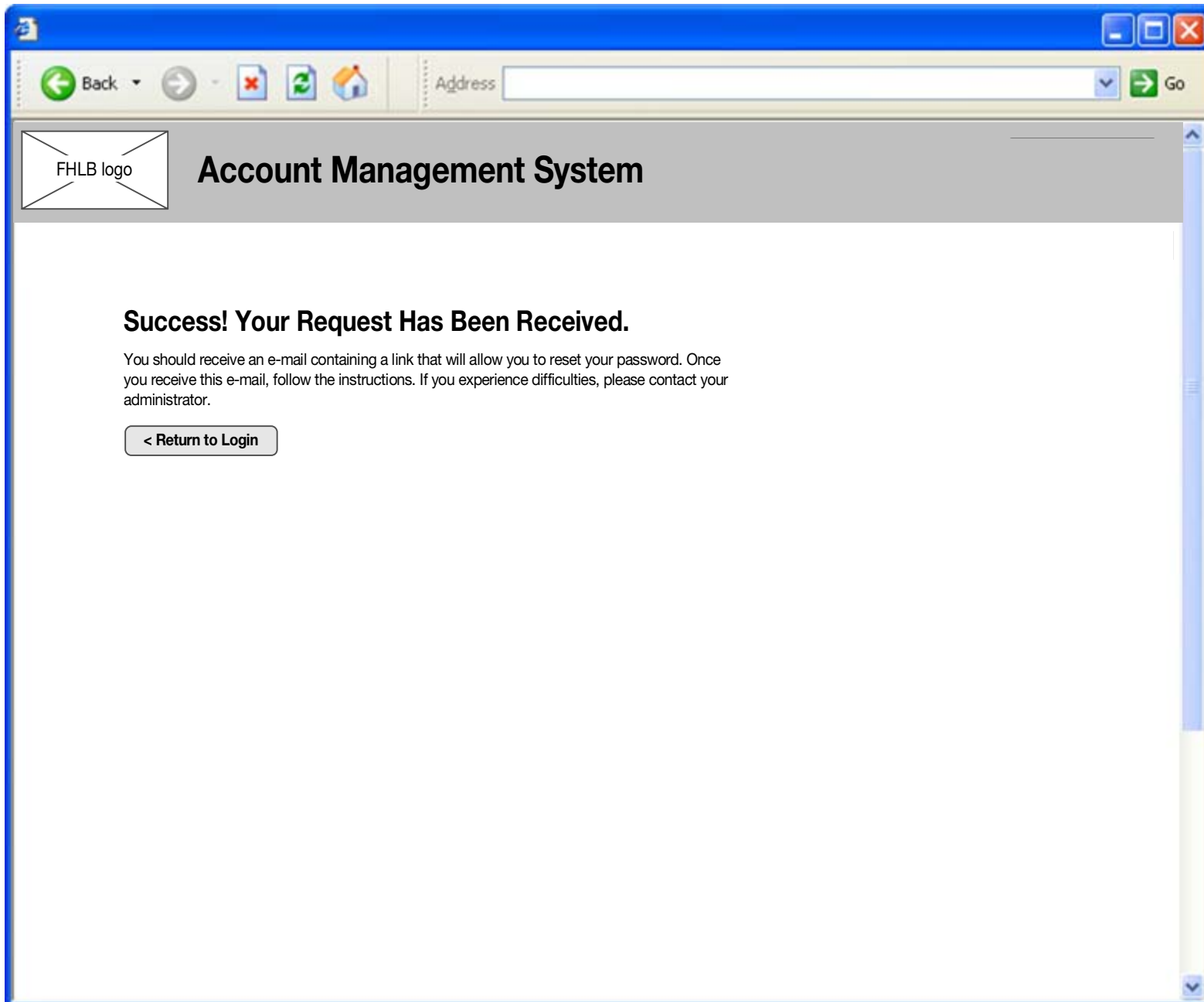
The screenshot shows a web browser window with the following elements:

- Browser address bar: Back, Forward, Stop, Refresh, Home, Address: [empty], Go
- Page Header: FHLB logo, Account Management System
- Section Header: **Forgot Your Password?**
- Text: Please enter your e-mail address below. We will send you an e-mail containing a link that will allow you to reset your password.
- Warning Box: **Not Found! Your e-mail address does not exist in our system.**
Please try again or contact your system administrator for assistance.
- Form: **E-mail Address**
 Sample: johndoe@bank.com

COMMENTS

This document shows informational relationships only and does not represent final design or layout.

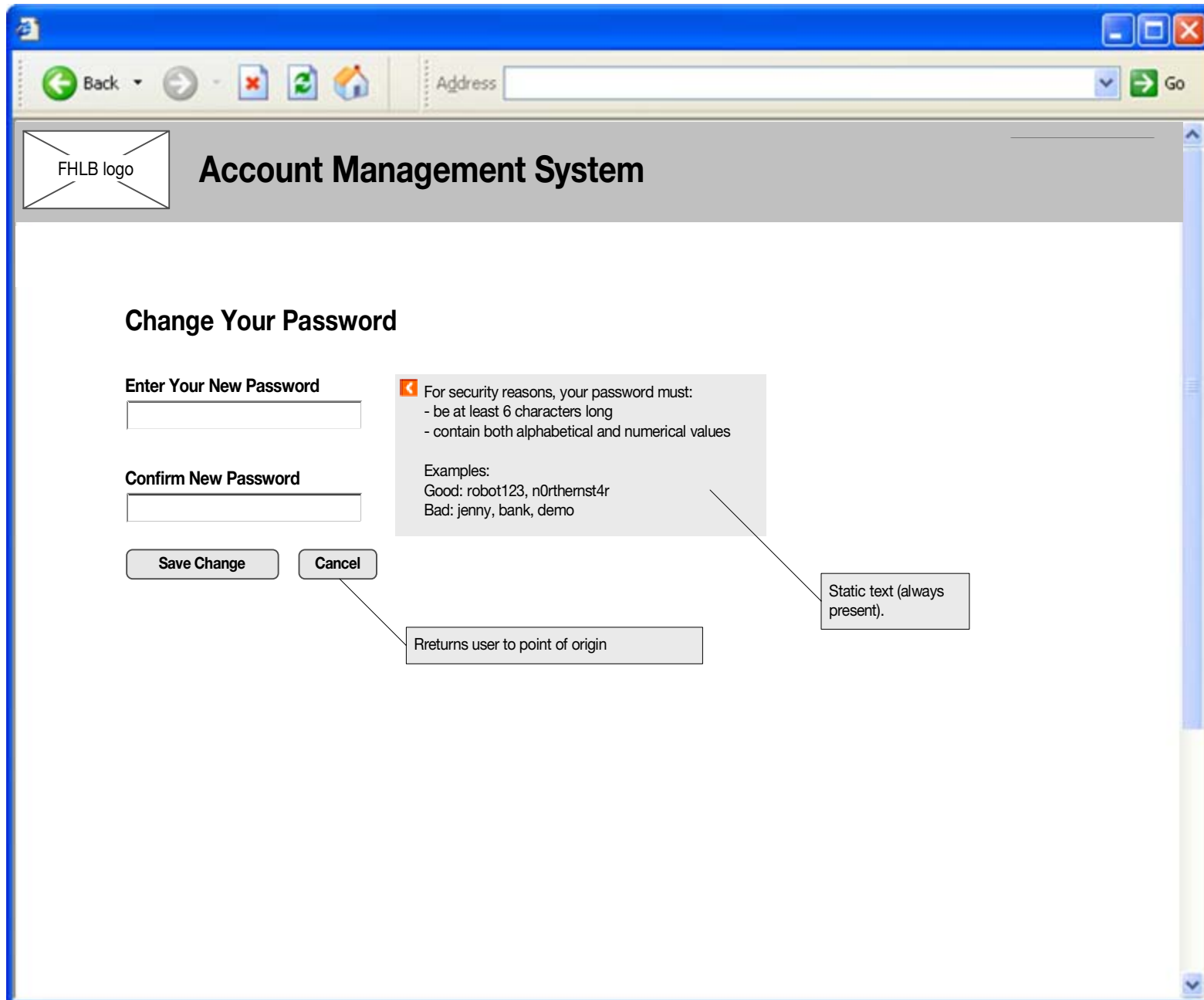
Prepared by POP
Revised: 9/2/2004



COMMENTS
Goals confirm retrieval request submission.

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004



COMMENTS

Goals

enable change of password for logged in visitors

ERROR MESSAGES

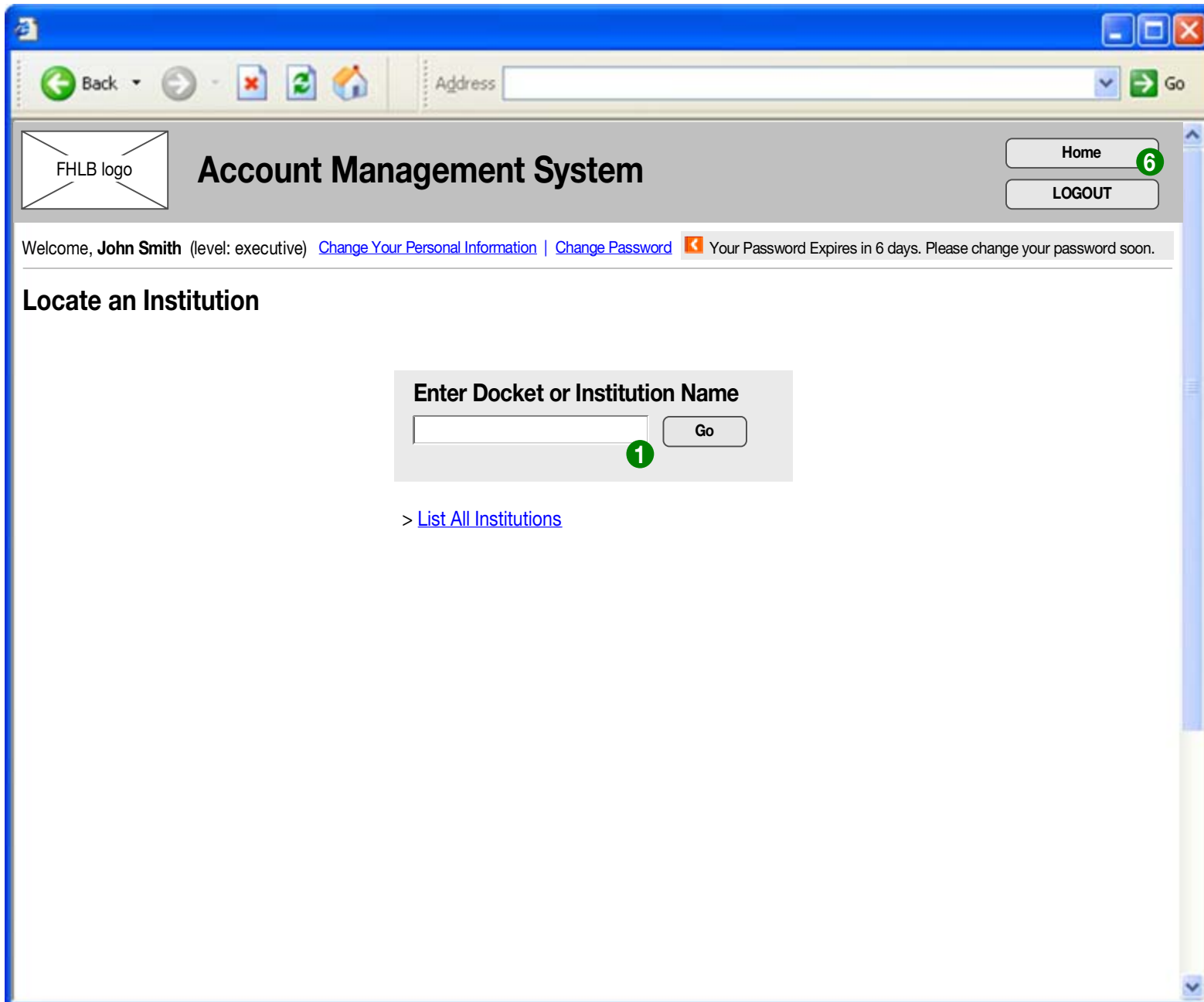
Security Risk! Your new password must be at least 6 characters long.
Please review the security rules below and enter a new password.

Mismatch! Your new password and confirmation do not match.
Please re-enter your new password into the confirmation box.

Security Risk! Your new password must contain both alphabetical and numerical values.
Please review the security rules below and enter a new password.

FHLB UAM Schematics (version 6)

2.0 FHLB Admin Institution Locator



COMMENTS

Goals

provide access to institutions
- accommodate multiple working methods.

Assumptions

- most users accessing page will know docket numbers by memory

1 Functionality

If there is an exact match, system takes user to matching 2.1.0 Institution Detail.

If there is more than one match, go to 2.3 Search Results.

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004

Account Management System

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) Your Password Expires in 6 days. Please change your password soon.

Locate an Institution

Search Results

Your search for "**Washington Mutual**" returned **2** results.

Docket Number	Institution Name 1
12345	Washington Mutual
456789	Washington Mutual Bank of Yakima
etc	

2 Enter Docket or Institution Name

> [List All Institutions](#)

COMMENTS

Goals

provide access to institutions
- accommodate multiple working methods.

Assumptions

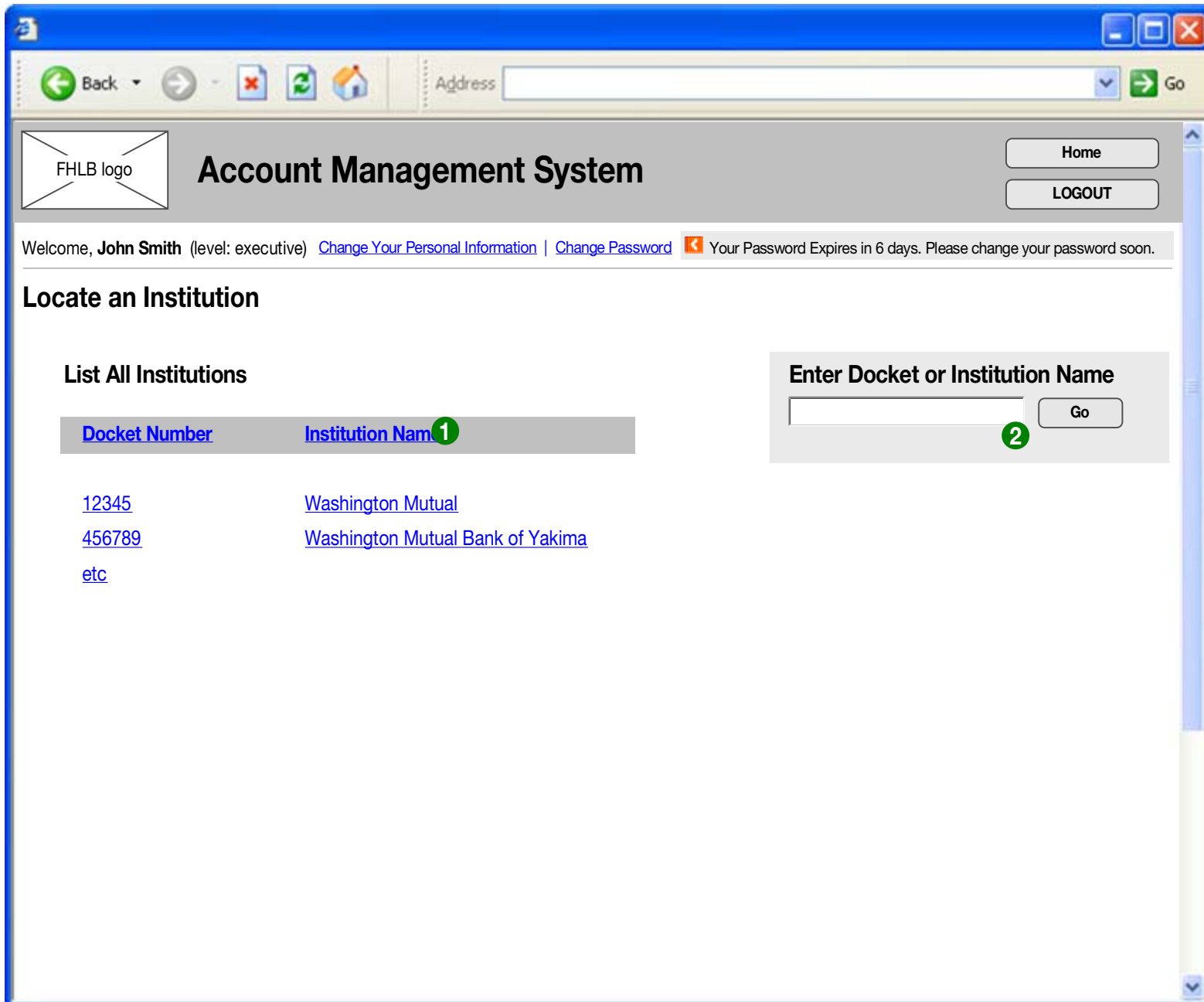
- most users accessing page will know docket numbers by memory

1 Functionality

Can sort list by Alphabetically by Institution name or by Docket Number.

2 Functionality

Same as 2.0 FHLB Admin Institution Locator



The screenshot shows a web browser window displaying the FHLB Account Management System. The page title is "Account Management System". The user is logged in as John Smith (level: executive). There are links for "Change Your Personal Information" and "Change Password". A warning message states "Your Password Expires in 6 days. Please change your password soon." The main section is titled "Locate an Institution" and contains two sub-sections: "List All Institutions" and "Enter Docket or Institution Name".

List All Institutions

Docket Number	Institution Name 1
12345	Washington Mutual
456789	Washington Mutual Bank of Yakima
etc	

Enter Docket or Institution Name

2

COMMENTS

Goals

provide access to institutions
- accommodate multiple working methods.

Assumptions

- most users accessing page will know docket numbers by memory

1 Functionality

Can sort list by Alphabetically by Institution name or by Docket Number.

2 Functionality

Same as 2.0 FHLB Admin Institution Locator

Account Management System

[Home](#)
[LOGOUT](#)

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) ⚠ Your Password Expires in 6 days. Please change your password soon.

Washington Mutual

(360) 555-1212

[Locate Another Institution](#)

Employees With Online Banking Access

+ ADD EMPLOYEES

EMPLOYEE	ACTIVITY	LEVEL	AUTHORIZED CUSTOMER NUMBERS	
<p>Darren Argyle johnsmith@bank.com</p> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> EDIT PROFILE CHANGE PASSWORD </div>	<p>Last logged in: not yet logged in Password Expires 07/28/04 LOCKED OUT Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive</p>	<p>Security Administrator ● ●</p>	<p>123456 Washington Mutual - California 456778 Washington Mutual - Idaho 789126 Washington Mutual - Montana</p>	Remove Employee
<p>Aaron Hanson aaron@bank.com</p> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> EDIT PROFILE CHANGE PASSWORD </div>	<p>Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive</p>	<p>Member ●</p>	<p>123456 Washington Mutual - California</p>	Remove Employee
<p>Steve Johnson steve@bank.com</p> <div style="display: flex; justify-content: space-between; margin-top: 5px;"> EDIT PROFILE CHANGE PASSWORD </div>	<p>Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive</p>	<p>Executive ● ● ●</p>	<p>123456 Washington Mutual - California 456778 Washington Mutual - Idaho 789126 Washington Mutual - Montana</p>	Remove Employee

Guide to Levels

Executive ● ● ●
 Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ● ●
 Can add, edit or remove members. Can access FHLB online banking.

Member ●
 Can access FHLB online banking.

COMMENTS

The screenshot shows a web browser window with the following content:

- Browser:** Back, Forward, Home, Address bar, Go.
- Page Header:** FHLB logo, Account Management System, Home, LOGOUT.
- Welcome:** Welcome, John Smith (level: executive) [Change Your Personal Information](#) | [Change Password](#) Your Password Expires in 6 days. Please change your password soon.
- Section:** Add Institutions
- Institution Information:**
 - Institution Name: Sample: Bank of Yakima
 - Primary Phone: Sample: (206)555-5555
- Executive User 1:**
 - First Name: Last Name:
 - Primary Phone: Sample: (206)555-5555
 - E-mail Address: Sample: johndoe@bank.com
 - Department:
- Buttons:** Save & Add Another Institution, or, Save & Finish
- Customer Numbers:**

Number	Bank Name
<input type="text"/>	<input type="text"/> Sample: 123456
<input type="text"/>	<input type="text"/> Washington Mutual - Oregon
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>
- Departments:**
 - Sample: Accounting
 -
 -
- Executive User 2:**
 - First Name: Last Name:
 - Primary Phone: Sample: (206)555-5555
 - E-mail Address: Sample: johndoe@bank.com
 - Department:
- Buttons:** Add Another Customer Number, Add Another Department, Add Another Executive User

COMMENTS

Goals

Enable efficient addition of multiple institutions.

Functionality

- add customer number action saves form contents to temporary area, then refreshes page with new customer number field set and saved information re-populated.
- add executive user action saves form contents to temporary area, then refreshes page with new executive user set and saved information re-populated.
- Save: saves all financial information to LDAP, then customer numbers to child container, then executives to child container.
- Add Another Institution starts a fresh record.
- Save and Finish returns user to dashboard.

Account Management System

[Home](#)
[LOGOUT](#)

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) ⚠ Your Password Expires in 6 days. Please change your password soon.

Washington Mutual

(360) 555-1212

⚠ **Oops!** Consectetur adipiscing elit, sed diam nonummy nibh euismod tincidunt ut. You can [cancel](#) this operation or make the changes below. 1

Employees With Online Banking Access

+ ADD EMPLOYEES

EMPLOYEE	ACTIVITY	LEVEL	AUTHORIZED CUSTOMER NUMBERS	
Darren Argyle johnsmith@bank.com <div style="margin-top: 5px;"> EDIT PROFILE CHANGE PASSWORD </div>	Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive	Security Administrator <div style="text-align: center; margin-top: 5px;"> ●● </div>	123456 Washington Mutual - California 456778 Washington Mutual - Idaho 789126 Washington Mutual - Montana	Remove Employee
Aaron Hanson aaron@bank.com <div style="margin-top: 5px;"> EDIT PROFILE CHANGE PASSWORD </div>	Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive	Member <div style="text-align: center; margin-top: 5px;"> ● </div>	123456 Washington Mutual - California	Remove Employee
Steve Johnson steve@bank.com <div style="margin-top: 5px;"> EDIT PROFILE CHANGE PASSWORD </div>	Last logged in: not yet logged in Password Expires 07/28/04 Status: <input checked="" type="radio"/> Active <input type="radio"/> Inactive	Executive <div style="text-align: center; margin-top: 5px;"> ●●● </div>	123456 Washington Mutual - California 456778 Washington Mutual - Idaho 789126 Washington Mutual - Montana	Remove Employee

[Contact FHLB](#)
[View Customer Numbers](#)

Guide to Levels

Executive ●●●
 Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●
 Can add, edit or remove members. Can access FHLB online banking.

Member ●
 Can access FHLB online banking.

COMMENTS

1 Validation error

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Prepared by POP
Revised: 9/2/2004

Printed: Thursday, September 02, 2004

3.0 & 4.0 Dashboard

20

FHLB UAM Schematics (version 6)

3.0 Executive Dashboard - no users



Home
LOGOUT

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) Your Password Expires in 6 days. Please change your password soon.

Washington Mutual
(360) 555-1212

Contact FHLB
Your Customer Numbers

Employees With Online Banking Access

EMPLOYEE	ACTIVITY	LEVEL	AUTHORIZED CUSTOMER NUMBERS
----------	----------	-------	-----------------------------

You are currently the only employee with FHLB online banking access. To give an employee access, select the "Add Employees" button above.

Guide to Levels

Executive ●●●
Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●
Can add, edit or remove members. Can access FHLB online banking.

Member ●
Can access FHLB online banking.

COMMENTS

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Prepared by POP
Revised: 9/2/2004

Account Management System

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) Your Password Expires in 6 days. Please change your password soon.

Edit Employee Profile

Darren Argyle [Remove](#)

Washington Mutual

Last logged in: 07/22/04
Password Expires 07/28/04

Status:
 Active Inactive

Edit Employee Information

First Name: Last Name:

Primary Phone: Sample: (206)555-5555

E-mail Address: Sample: johndoe@bank.com

Department:

Set Level

Executive ●●●●
Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●●
Can add, edit or remove members. Can access FHLB online banking.

Member ●
Can access FHLB online banking.

Authorize Customer Numbers

123456 Washington Mutual - California

456778 Washington Mutual - Idaho

784897 Washington Mutual - Montana

457312 Washington Mutual - Oregon

457123 Washington Mutual - Washington

To add another customer number, please add it to the [financial institution](#) first.

Save Changes **Cancel**

COMMENTS

Goals

1 Area appears only when account is locked out.

Functionality
 1) User clicks "UnLock"
 2) System reloads page with new message:
 " This person is no longer locked out. An e-mail has been sent to them with a new password" *

* This copy should match functionality.

2 On Save Changes, if no problem, then return user to dashboard

3 Validation error appears if any problems with form.

4 Cancel button returns user to dashboard.

Account Management System

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) Your Password Expires in 6 days. Please change your password soon.

Edit Employee Profile

Darren Argyle Remove
Washington Mutual
 Last logged in: 07/22/04
 Password Expires 07/28/04

Status:
 Active Inactive

Edit Employee Information

First Name **Last Name**

Primary Phone Sample: (206)555-5555

E-mail Address Sample: johndoe@bank.com

Department

Activity Summary (Modal Window)

1

Save Changes Cancel

COMMENTS

Goals

1 Activity summary is pulled from log.

Account Management System

Welcome, **John Smith** (level: executive) [Change Your Personal Information](#) | [Change Password](#) ⚠ Your Password Expires in 6 days. Please change your password soon.

Add Employees

Washington Mutual

1

Oops!
Consectetuer adipiscing elit, sed diam nonummy nibh euismod tincidunt ut laoreet dolore magna aliquam erat volutpat. You can [cancel](#) this operation or make the changes below.

Enter Employee Information

All fields are required.

First Name

Last Name

Primary Phone
 Sample: (206)555-5555

E-mail Address
 Sample: johndoe@bank.com

Department

Set Level

Executive ●●●●
Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●●●
Can add, edit or remove members. Can access FHLB online banking.

Member ●
Can access FHLB online banking.

Authorize Customer Numbers

You can assign or unassign customer numbers by checking or unchecking the box next to each bank.

- 123456 Washington Mutual - California
- 456778 Washington Mutual - Idaho
- 784897 Washington Mutual - Montana
- 457312 Washington Mutual - Oregon
- 457123 Washington Mutual - Washington

or

COMMENTS

- 1 Validation error

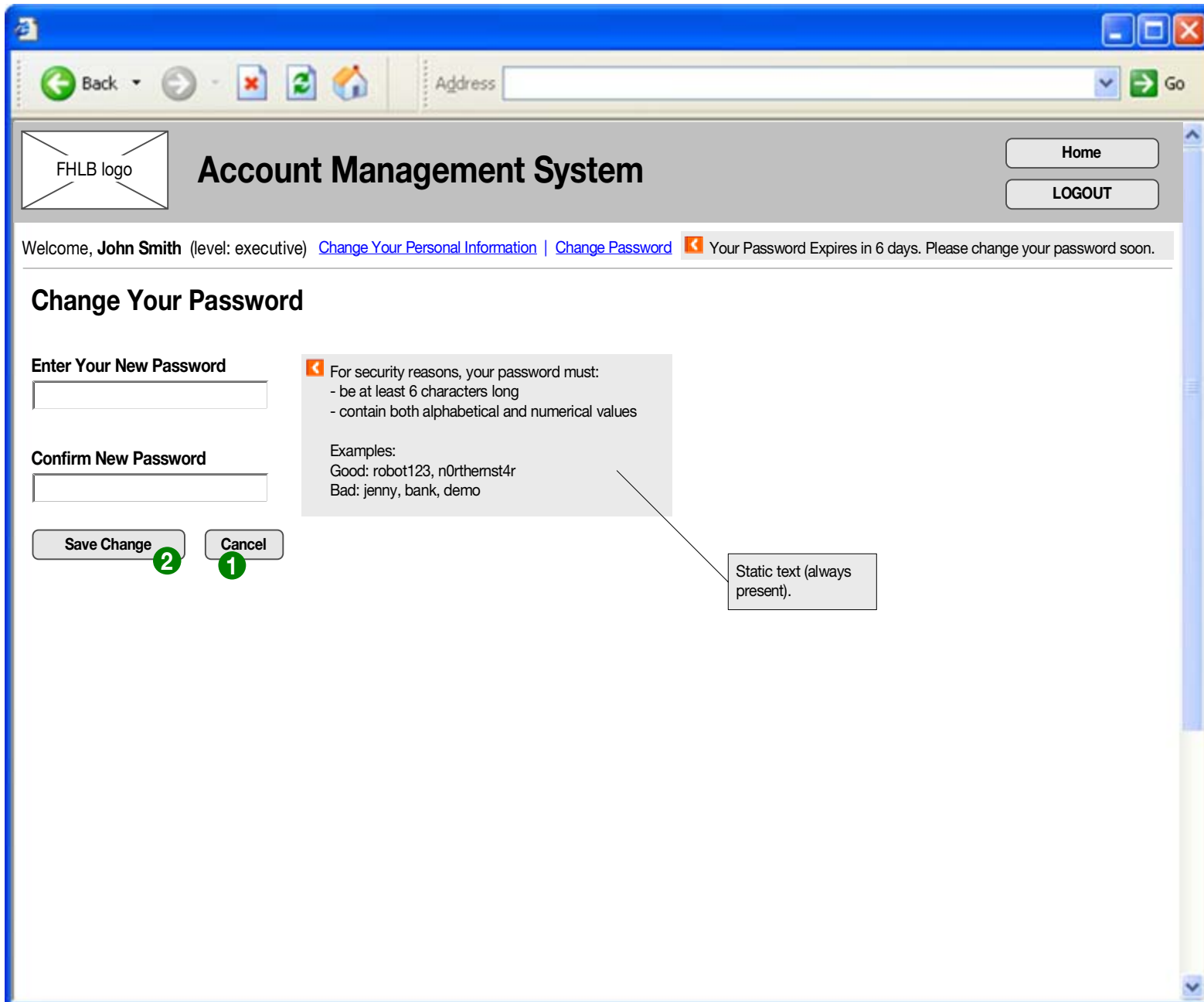
This document shows informational relationships only and does not represent final design or layout.

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Printed: Thursday, September 02, 2004

3.2 & 4.2 Add Employees

24

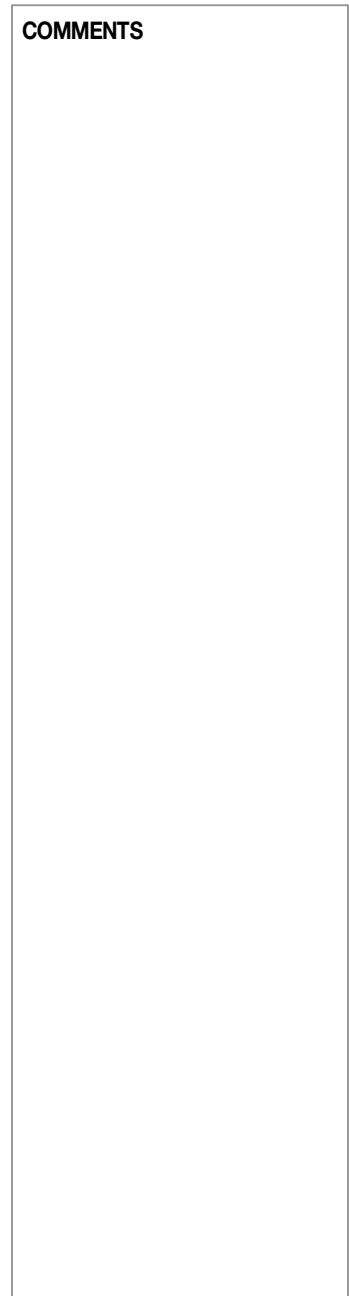
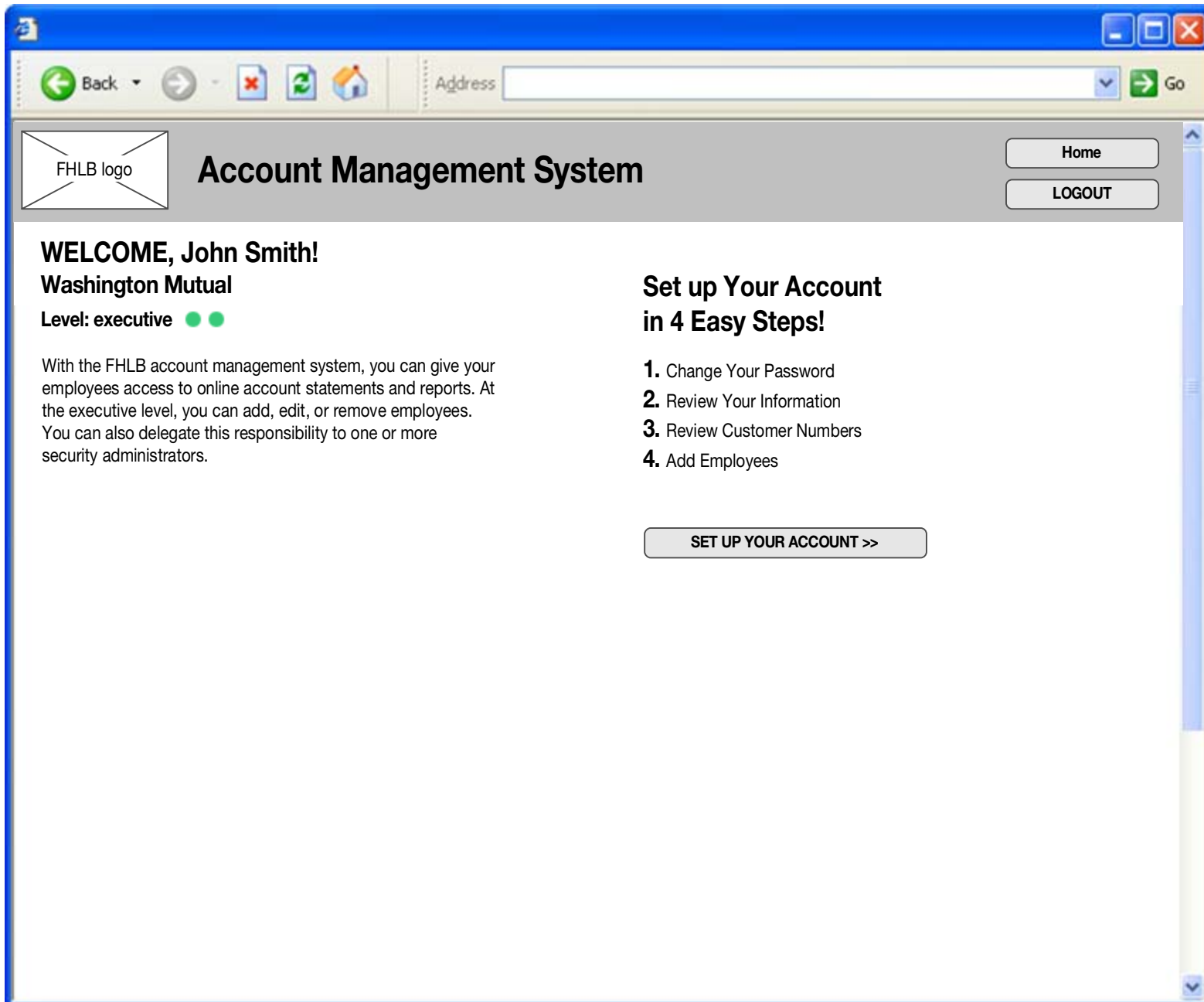


COMMENTS

- 1 Returns user to dashboard
- 2 Returns user to dashboard

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Prepared by POP
Revised: 9/2/2004



Back [Home] [Go] Address

FHLB logo **Account Management System** Home LOGOUT

WELCOME, John Smith!
Washington Mutual
Level: executive ●●

1 Change Your Password 2 Review Your Information 3 Review Customer Numbers 4 Add Employees

Set Up Your Account

Step 1: Change Your Password

For security reasons, we require system users to periodically change their passwords. Please select a new password below.

All fields are required.

Enter Your Current Password

Select a New Password

Confirm Your New Password

For security reasons, your password must:
- be at least 6 characters long
- contain both alphabetical and numerical values

Examples:
Good: robot123, n0rthemst4r
Bad: jenny, bank, demo

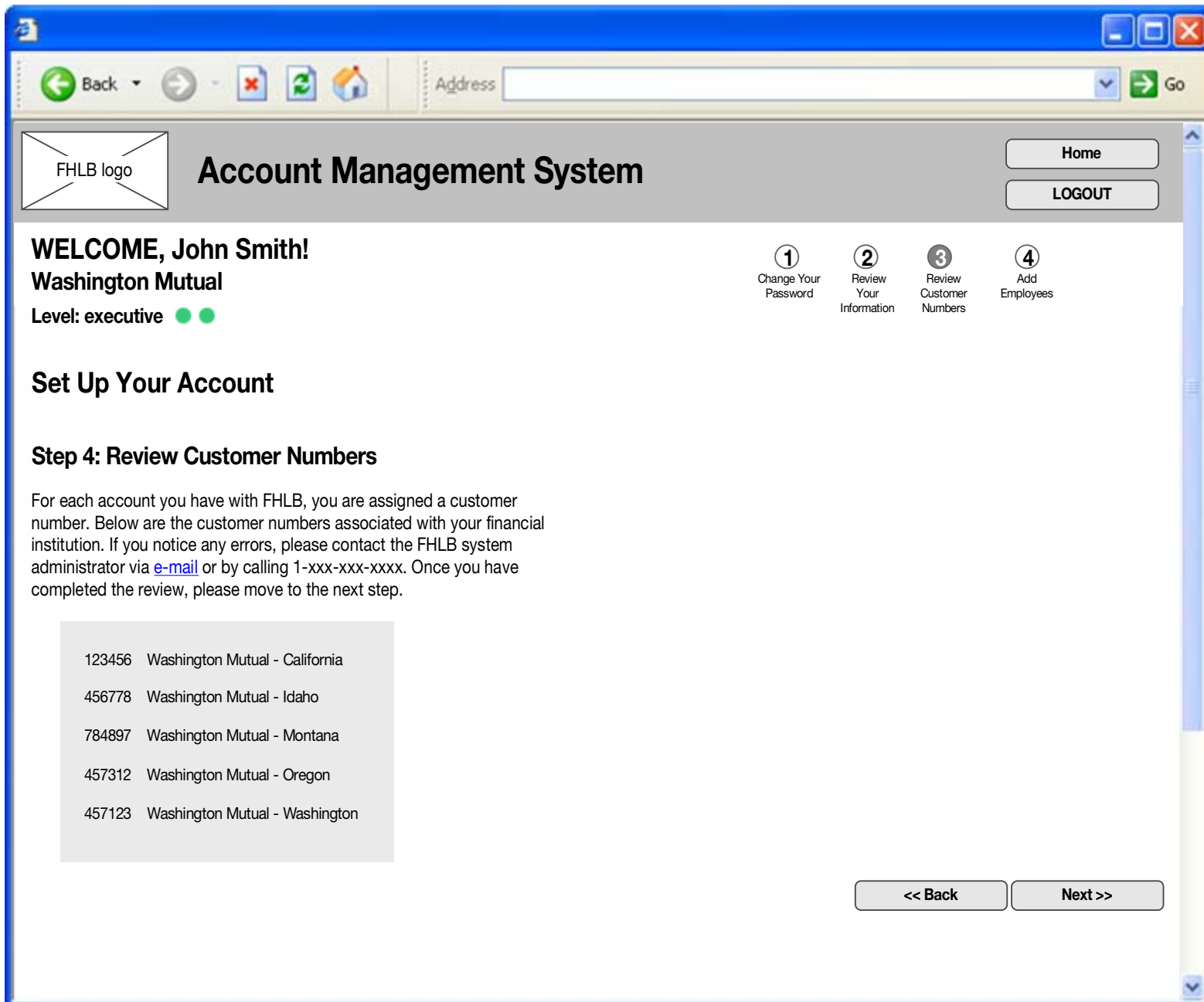
<< Back Next >>

COMMENTS

COMMENTS

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004



The screenshot shows a web browser window displaying the 'Account Management System' for FHLB. The user is identified as John Smith, with an executive level. The interface includes a navigation menu with options like 'Home' and 'LOGOUT'. A progress indicator shows four steps: 1. Change Your Password, 2. Review Your Information, 3. Review Customer Numbers (current step), and 4. Add Employees. The main content area is titled 'Set Up Your Account' and 'Step 4: Review Customer Numbers'. It contains a list of customer numbers and their associated institutions:

- 123456 Washington Mutual - California
- 456778 Washington Mutual - Idaho
- 784897 Washington Mutual - Montana
- 457312 Washington Mutual - Oregon
- 457123 Washington Mutual - Washington

Navigation buttons for '<< Back' and 'Next >>' are located at the bottom of the content area.

COMMENTS

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004

COMMENTS

1 Links to dashboard

Home
LOGOUT

Account Management System

WELCOME, John Smith!
Washington Mutual
 Level: executive ●●

1
 Change Your Password

2
 Review Your Information

3
 Review Customer Numbers

4
 Add Employees

Set Up Your Account

Step 5: Add Employees

Enter information for each employee. You will be able to add more users and change this information later.

Enter Employee Information

All fields are required.

First Name

Last Name

Primary Phone Sample: (206)555-5555

E-mail Address Sample: johndoe@bank.com

Department

Set Level

Executive ●●●●
 Can add, edit or remove security administrators and members. Can access FHLB online banking.

Security Administrator ●●
 Can add, edit or remove members. Can access FHLB online banking.

Member ●
 Can access FHLB online banking.

Authorize Customer Numbers

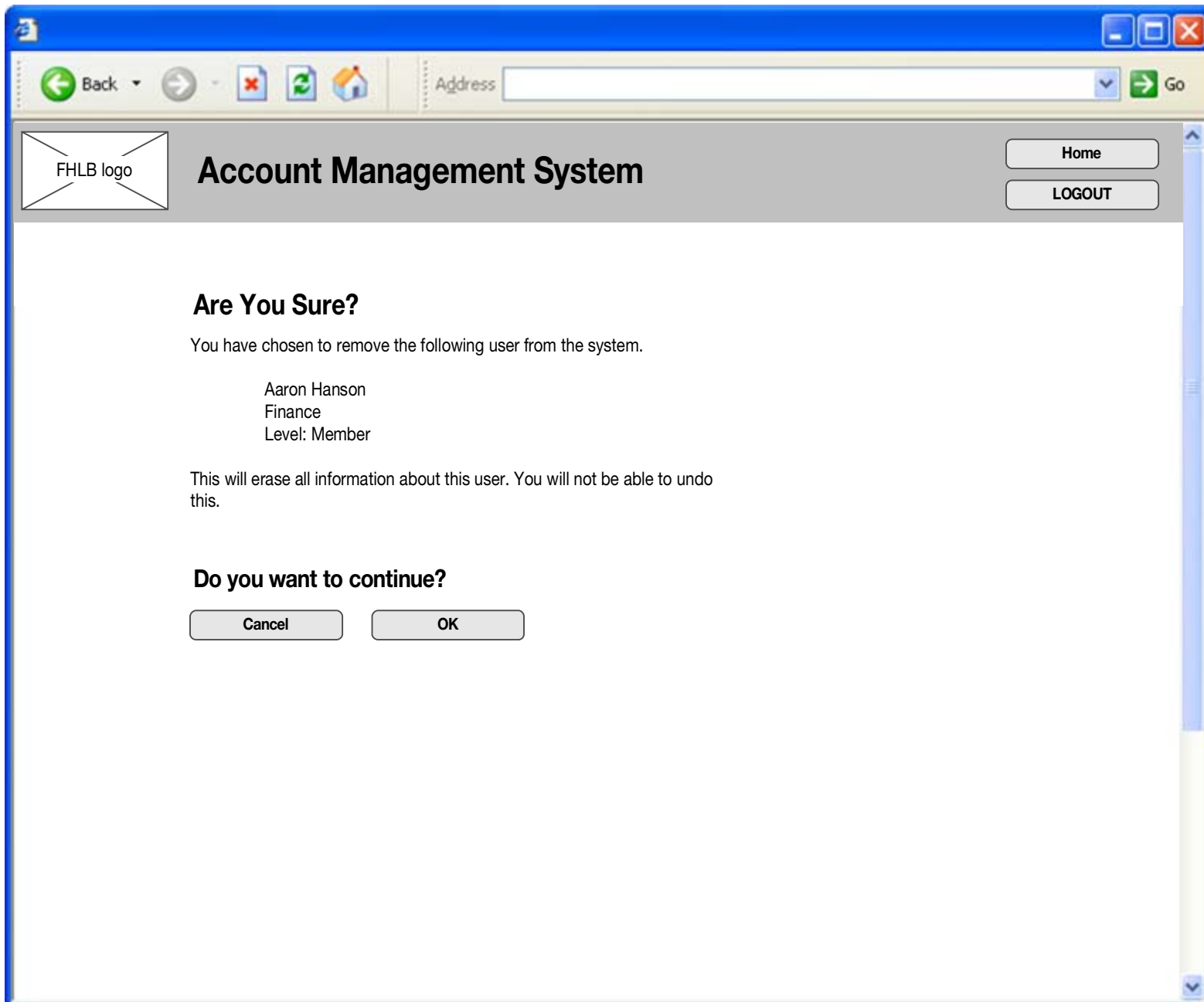
You can assign or unassign customer numbers by checking or unchecking the box next to each bank.

<input checked="" type="checkbox"/>	123456	Washington Mutual - California
<input checked="" type="checkbox"/>	456778	Washington Mutual - Idaho
<input checked="" type="checkbox"/>	784897	Washington Mutual - Montana
<input checked="" type="checkbox"/>	457312	Washington Mutual - Oregon
<input checked="" type="checkbox"/>	457123	Washington Mutual - Washington

Save & Add Another User or Save & Finish >>
Skip This Step 1

COMMENTS

1 Links to dashboard



COMMENTS

This document shows informational relationships only and does not represent final design or layout.

Prepared by POP
Revised: 9/2/2004